



# LAVISH

## Terms & Conditions

### Promotions

1. For Buffets and Peranakan Feasts, a \$2.00/pax discount is applicable from 26 January-8 February, 12-15 February, 19-22 February and 26 February-3 March 2024
2. Prosperity Feast Buffet Menu only requires a minimum order of 30 pax from 26 January-8 February, and 12 February-3 March 2024

1. Chinese New Year Menus are available from 26 January to 3 March 2024
2. All prices quoted are subjected to prevailing GST
3. Prices may change due to price fluctuation at source
4. Discounts and promotions are not applicable, unless otherwise stated
5. No exchanges of dishes are allowed, except for vegetarian requests
6. Increment in number of pax should be in multiples of 5
7. 10% service charge is for waste management, labour and equipment setup is applicable for Buffets and Peranakan Feasts
8. 5% service charge for expenses related to packaging and handling is applicable for Yusheng, Gourmet Packs, Mini Buffets, Ala-carte and Bento orders
9. Weights and serving sizes provided are approximate indications
10. Photos are for illustration purposes only
11. Orders should be placed at least 5 working days before event date
12. Full payment is required upon booking via PayNow or Credit Card (3% charge applies)
13. All items are subjected to availability; LAVISH reserves the rights to exchange dishes to another of equivalent value without prior notice, due to seasonality

### Festive Surcharge and Blackout Dates

1. Only Chinese New Year Menus will be available for events from 9-25 February 2024
2. Side orders of non-festive items will have a 50% surcharge per pax
3. From 9-25 February 2024, additional add-on for standard beverages will be at \$2.00/pax
4. Yusheng (21" and larger) is not available from 9-11 February 2024
5. All bentos are not available from 9-12 February 2024
6. A festive surcharge of \$1.00/set is applicable for all Chinese New Year Bentos from 16-19 February and 23-25 February 2024
7. Indian Vegetarian Bento Set is available with a surcharge of \$1.00/set

### Delivery

1. A minimum spending of \$450.00 (excluding GST and delivery charges) is applicable for delivery from 9-25 February 2024
2. Delivery charge of \$90.00 (subject to GST) per location is applicable for Buffets, Peranakan Feasts and ala-carte Yusheng (21" and larger)
  - Yusheng Jumbo Plate and Longevity Chopsticks will be collected back after event
3. For Gourmet Packs, Mini Buffets, Ala-carte, Bento and other ala-carte Yusheng orders, delivery charge of \$45.00 (subject to GST) per location is applicable
  - For 9-11 Feb 2024, delivery will be \$60.00 (subject to GST) per location
4. For Ala-carte orders, a minimum order of 5 items totalling at \$450.00 or more (excluding GST and delivery charges) is applicable for delivery (excludes Auspicious Treasure Pots, Yusheng from \$128.00 and above, and Freesia/Lotus Vegetarian Sets)
5. For ala-carte orders' deliveries between 10-11 Feb 2024, a minimum order of 5 items totalling at \$550.00 or more (excluding GST and delivery charges) is required (excludes Auspicious Treasure Pots, Yusheng from \$128.00 and above, and Freesia/Lotus Vegetarian Sets)
6. A surcharge of \$150.00-\$200.00 may apply for delivery addresses without lift access (subject to approval)
7. A surcharge of \$150.00 may apply for delivery addresses without loading bay access (subject to approval)
8. A surcharge of \$10.00 is applicable for all deliveries to offshore areas (Keppel, Sentosa, Jurong Island) and central district areas denoted by the first 2 digits of the postal code: Robinson-01, 04, 05, 06, 07, 08; Marina Square-03, 17; Orchard-22, 23, 24; Bras Basah-18, 19
9. The following addresses are not available for deliveries during 9-25 February 2024: Restricted areas which requires a change of passes; Air Cargos, Sentosa, Keppel Distripark, Airline Road, Kampung Bahru, Jurong Island, Pulau Brani, Central District and Chinatown; Setup locations without direct lift landing and/or loading bay access
10. Due to high demand during festive period, actual delivery time may vary for ±30 minutes from the stipulated delivery time
11. Delivery time slots on eve of Chinese New Year, 9 February 2024 (subject to availability): 10.15-11.00am, 11.15am-12.00pm, 12.15-1.00pm, 1.15-2.00pm, 2.15-3.00pm, 3.15-4.00pm, 4.15p-5.00pm, 5.15-6.00pm, 6.15-7.00pm, 7.15-8.00pm (45min per slot)
  - Latest time slot for Buffets and Peranakan Feasts is 11.15am-12.00pm; last collection will be at 3.00pm

### Self-Collection

1. Self-collection is available at the following locations:
  - A. 1 Enterprise Road, Singapore 629813 (West)
  - B. 1 Kaki Bukit Road 1 #05-03/06, Enterprise One Singapore 415934 (East)
2. Time slots for 10-11 February, 17 February and 24 February 2024 (subject to availability): 9.00-10.30am, 12.00-4.00pm, 5.30-7.30pm (30min per slot)
3. For Ala-carte orders, a minimum order of 3 items totalling at \$350.00 or more (excluding GST and delivery charges) is applicable for delivery (excludes Auspicious Treasure Pots, Yusheng from \$128.00 and above, and Freesia/Lotus Vegetarian Sets)
4. No minimum spend is required for Auspicious Treasure Pots and/or Yusheng only
5. Food will be packed in ready-to-serve microwaveable containers
6. Biodegradable utensils will be provided for Mini Buffets and Bentos
7. Food is best consumed within an hour from their arrival